

Documents & FTP Access

ATA SYSTEM:

NUMBER: 1

DATE: November 4, 2008

SUBJECT: PATS Aircraft LLC Technical Publications – Documents & FTP Access

A. Effectivity

1. Aircraft equipped with any PATS Auxiliary Fuel System STC installations:

B. Reason

1. PATS Aircraft LLC (PATS) is implementing an PATS FTP portal to improve customer access to current copies of PATS Technical Publications, Service Bulletins, Maintenance Manuals, IPC's and Temporary Revisions.

C. Wt. and Balance

1. Not affected

D. Materials Required

1. None

E. Reference Material

1. None

F. Description

1. To obtain Technical Publications and/or apply for a PATS Aircraft LLC FTP portal account:
 - a) Contact PATS Aircraft LLC Customer Service:
 - 1) Call 302-253-6167 or,
 - 2) **Email: Barbaraburns@Decraneaerospace.com**
 - b) FTP Access - Fees may apply for FTP access and a Customer Purchase Order may be required to initiate this service.
 - c) Hard copies - PATS Technical Publications and Manuals are available on Paper or CD and may be requested for a fee.
2. Information needed when applying for FTP portal account
 - 1) Company Name
 - 2) User's Name
 - 3) Email Address
 - 4) Phone number
 - 5) IP address
 - a. **www.whatismyip.com** will help determine your IP address



3. PATS Aircraft LLC IT Support will set up the Customer's FTP Portal Site and provide the Customer with a User Name and Password with installation instructions as shown in steps 4 and 5 below.
4. Download the FTP program "**FileZilla Client**"
 - a) It may be downloaded free from <http://filezilla-project.org/>
5. Once downloaded follow the below instructions:
 - a) Open FileZilla
 - b) Click File -> Site Manager
 - c) Click New Site
 - d) Name The Site "PATS Public Portal"
 - e) In the right pane for Host: enter "67.62.108.14" and Port: "22"
 - f) For Servertime: select "SFTP – SSH File Transfer Protocol"
 - g) LogonType: Normal
 - h) User: **<username we provided you>**
 - i) Password: **<password we provided you>**
 - j) Click "**Ok**"
6. Should any problems be encountered accessing the FTP Portal, or accessing the data contained on this portal, please Contact PATS IT Support or PATS Technical Publications at:
 - a) PATS IT Support
 - 1) Call 302.253.6227 or, via email,
 - 2) [**michaelkuhn@decraneaerospace.com**](mailto:michaelkuhn@decraneaerospace.com)
 - b) PATS Technical Publications
 - 1) Call 302.855.5888 or, via email,
 - 2) [**giuseppecoppola@decraneaerospace.com**](mailto:giuseppecoppola@decraneaerospace.com)

End



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1. Questions and/or comments regarding this service letter should be addressed to:

PATS Aircraft LLC
Product Support
21652 Nanticoke Avenue
Georgetown, Delaware 19947
TEL (302) 855-5888
FAX (302) 855-9196

2. In order to provide you with up-to date service and to keep our files current, please return the Compliance Reporting Form below

COMPLIANCE REPORTING FORM

Please report compliance of a PATS Aircraft Service Letter to Product Support, 21652 Nanticoke Avenue, Georgetown, Delaware 19947 FAX (302) 855-9196.

Date of Compliance: _____

Operator: _____

Service Letter No.	A/C Model	A/C S/N/YG